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11/8/02  
Atto. Docket No.: 00CON114P-CIP2

Serial No.: 09/393,616

Interested

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): <b>Olafsson, et al.</b>	Group Art Unit: 2643
Application Serial No.: <b>09/393,616</b>	Examiner: Eng, G.
Filed: September 10, 1999	
Title: <b>Modem On Hold</b>	

AMENDMENT AND RESPONSE TO OFFICE ACTION

RECEIVED

Assistant Commissioner for Patents  
Washington, D.C. 20231

NOV 08 2002

Technology Center 2600

Dear Sir:

This Amendment and Response is in response to the Office Action, dated July 31, 2002, in the above-referenced patent application. Please enter and consider the following amendments and remarks.

In the Claims:

✓ ✓ ✓ ✓ ✓ ✓  
Please cancel claims 1, 8-10, 19-20, 47-48, 63-66, 68-69 and 71-72 without prejudice, and amend claims 44, 73 and 79, as follows: